



SALES & SERVICE AGENT

Responsibilities

As part of our Member Service Center you will advise our members on deposit services, handle member inquiries and cross-sell credit union products and services, in order to meet established sales goals.

Qualifications

- ✓ Previous experience in banking, call center or retail sales environment required
- ✓ Strong telephone communication skills and basic computer skills required
- ✓ Sales and customer service skills needed
- ✓ Bilingual in Spanish a plus

Typical Work Schedule

Monday – Friday | 8:30AM - 5:00PM

Every other Saturday | 8:30AM - 1:00PM

(M-F day off scheduled in advance around dept. needs when Saturday is worked)

We are an Equal Opportunity Employer

Our highly competitive compensation and benefits packages include:

- Health Benefits (Medical & Dental)
- Life and AD&D Insurance
- Short/Long Term Disability Insurance
- AFLAC Voluntary Insurance: Personal Accident, Cancer, & Vision Plans
- 401(k) Retirement Plan with Match & Safe Harbor Contributions
- Flexible Spending Accounts: Health and Dependent Care
- Educational Assistance and Tuition Reimbursement
- Metro University- our in-house career path program
- Employee Recognition Programs
- Employee Assistance Program (EAP)
- Employee Banking Benefits
- Sales incentive plans for frontline employees
- Generous Paid Time Off policies

